

ICAO Facilitation Global Forum

21 to 23 October 2024
Bogotá, Colombia



Hosted by:
 AERONÁUTICA CIVIL
UNIDAD ADMINISTRATIVA ESPECIAL

Ms. Pilar Vera Palmés

Chairwoman

Air Crash Victims' Families' Federation International





Facilitate travel in all its variables and extent. The passenger in the focus.



The future of Annex 9 is hopeful.



Annex 9 is very significant for ACVFFI. An invaluable tool at the service of safety.

What is ACVFFI

Unified voice of victims and their families and included in the ICAO list of International Organizations, recognized by its Council in 2016.

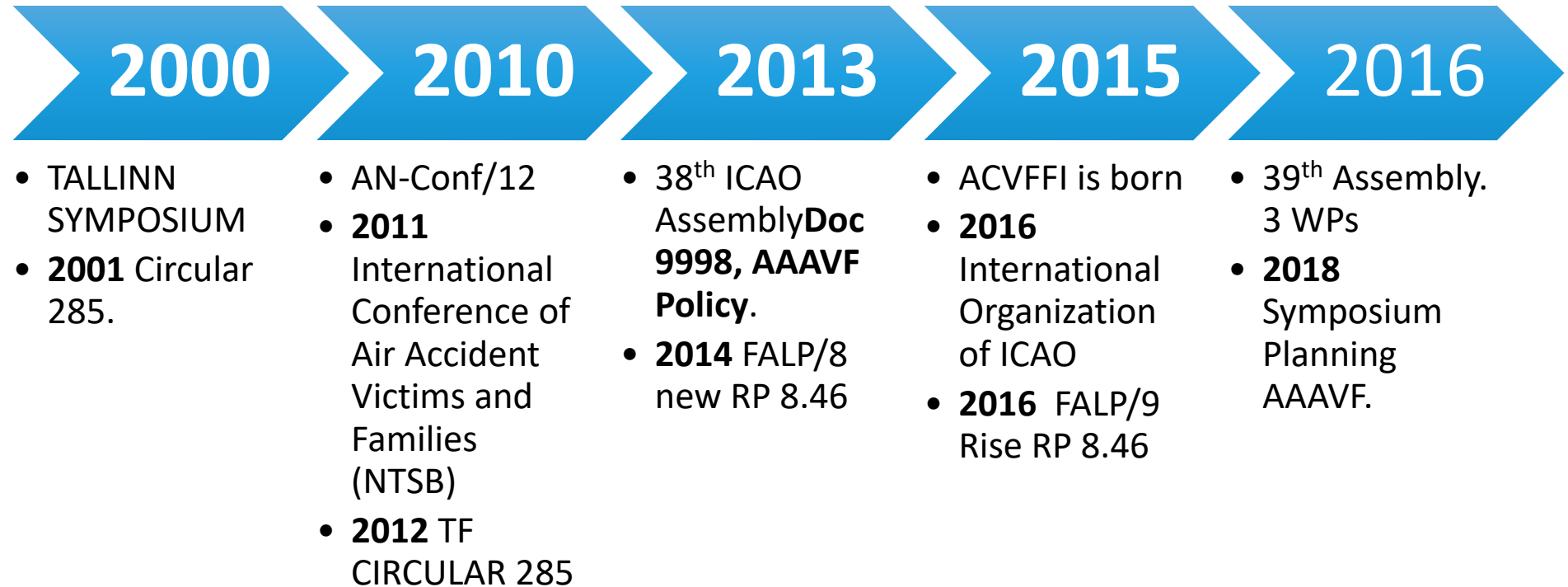
What's we doing?

- We work with generosity and motivation in favor of the common good.
- Without economic resources to support our activity.
- We focus on assistance to victims and their families, as it is not a priority in aviation.

What do we achieve?

- Common model of assistance to victims and their families (Doc 9998 and Doc 9973).
- Inclusion in ICAO Annex 9.
- Inclusion in ICAO USOAP.
- 20 Feb - International Day of Air Accident Victims and their Families.

Main milestones in assistance to victims and their families - 1



Main milestones in assistance to victims and their families - 2

2019

- 40th Assembly- 5 WPs:
 - 1.ERP Assistance Airports.
 - 2.Insurance Best Practices
 - 3.Translation of official reports
 - 4.Annex 9: From recommendation to standard.
 - 5.International Day for Victims and Families

2021

- Informal meeting of the ICAO Council and ACVFFI
- 29/10/2021 The Council approves February 20 as the International Day of Victims and their Families.
- 01/12/2021 AAVF 2021

2022

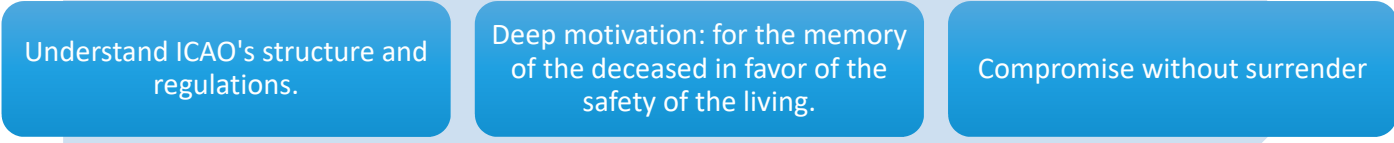
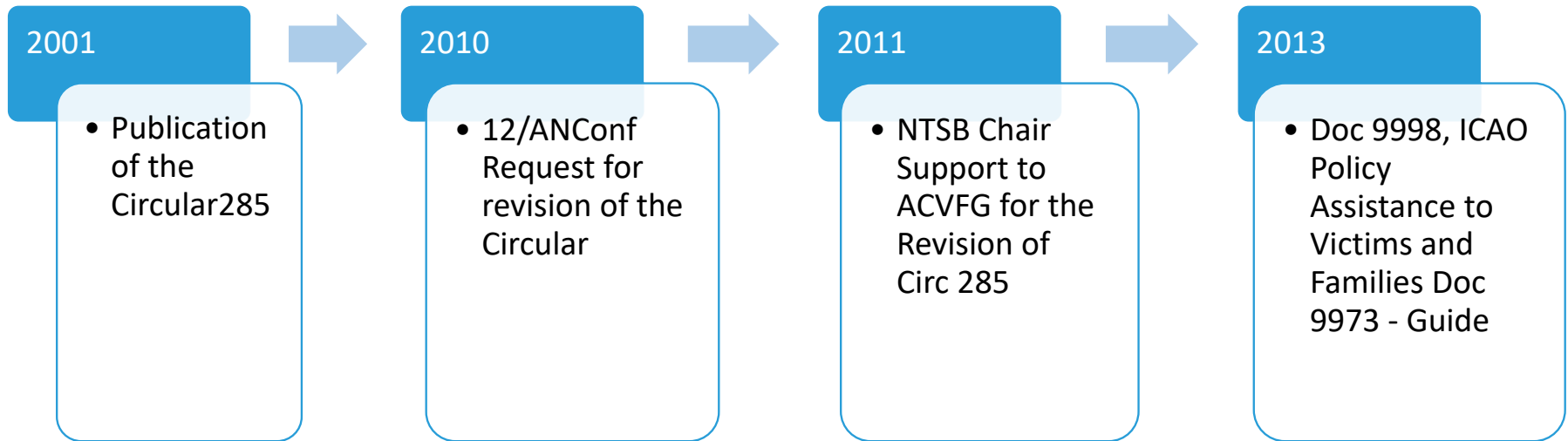
- 41st Assembly. 3 WPs:
 - 1.Course onAAAVF.
 - 2.AAAVF Section in the ICAO General Secretariat
 - 3.AAAVF inclusion in IATA-ACI emergency plans.
- 18/11/2022 Amendment 29 Annex 9 new Standard 8.47.

2023

- WG-AAAVF into FAL: Group dedicated to Assistance of victims and families: 30 Conclusions AAVF1-Spain-Gran Canaria.

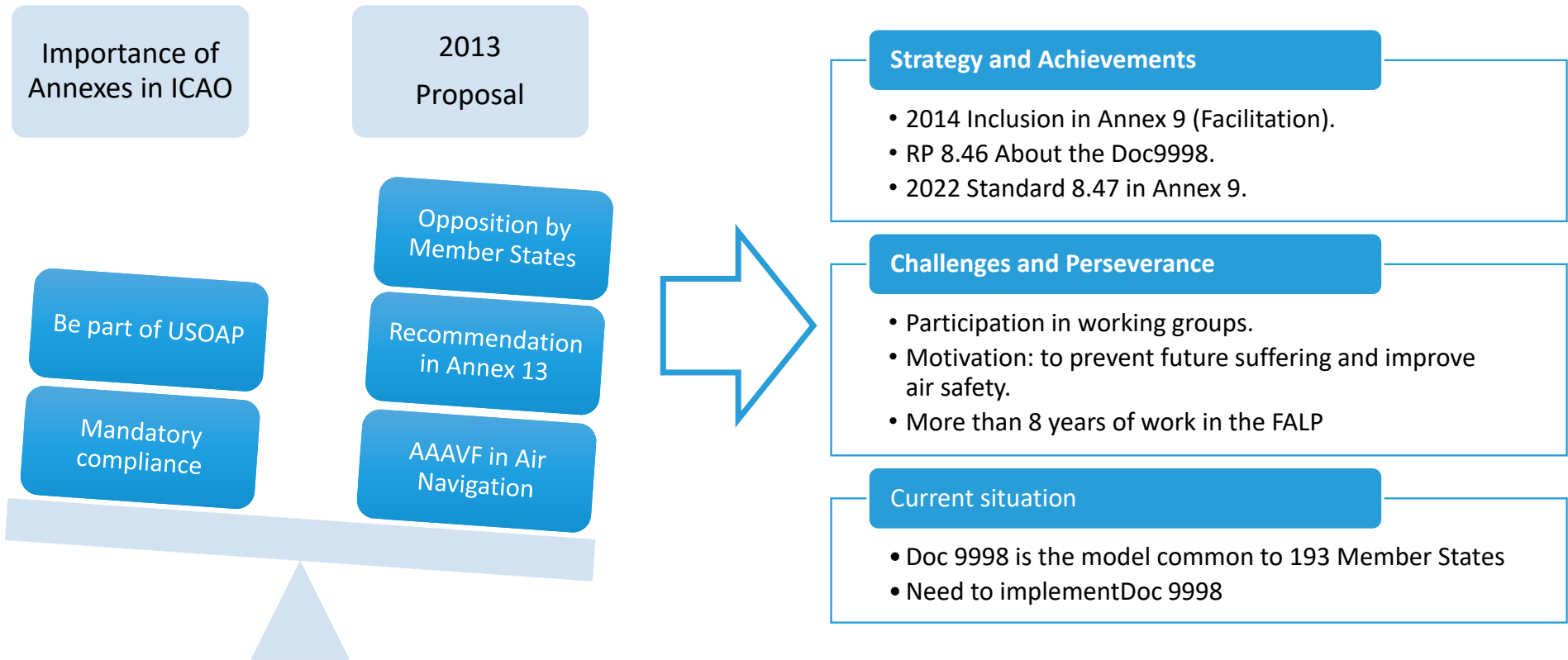


The Road to Annex 9



Doc 9998 and Annex 9

Inclusion of Assistance to Victims and Families in ICAO Regulations



Learned lessons



The **INFORMATION** of the accident: **truthful, professional and rigorous to both families and society.**



ATTENTION to people must be **empathetic, dignified and respectful.**



Professional, independent and transparent INVESTIGATIONS are the basis for safer civil aviation. They are used to correct the causes of accidents.



The **RIGHTS OF DECEASED PASSENGERS** and their families must be attended to by insurance companies **without discrimination and without humiliation.**

Future objectives

BALANCE BETWEEN INSURERS, VICTIMS AND FAMILIES

iPACK: TRAINING, IMPLEMENTATION, SURVEILLANCE.

REQUIREMENTS OF AIR ACCIDENT INVESTIGATION AUTHORITIES

ACI: INCLUSION IN ERP OF ASSISTANCE TO VICTIMS AND FAMILIES

SAFER SKIES INICIATIVE

IATA: Has included in its IOSA Program Doc 9998 (Pages 60-62 IOSA Manual)

CONTINUITY OF THE AAVF SYMPOSIUM in 2027

RATIFICATION OF THE 1999 MONTREAL CONVENTION by the 56 missing States

Conclusions



Conclusions



The plane JOINS and COMMUNICATES to people and States



Victims are the tragic face of aviation. They must not be forgotten.



Implementation of Doc 9998. Signs Montreal Agreement.

For all those who died in air accidents: WHO ARE ALWAYS IN OUR HEARTS



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chair@aircrashvictims.com



acvffi.org



0034 644 570 815

Thank You

